



TURNING POINT, INC

www.turningpointmacomb.org

SURVIVOR SERVICES

2020 marks Turning Point's 40th year of providing emergency and supportive services. Since our inception, we have served over 100,000 domestic violence and sexual assault survivors.

Services Overview

Emergency Shelter

Community Advocacy Program (CAP)

24-hour crisis hotline

Personal Protection Order (PPO) assistance

Legal Advocacy

Forensic Nursing and Advocacy Program

Counseling

Prevention Education

EMERGENCY SHELTER

Turning Point's emergency shelter provides a safe environment for survivors of intimate partner violence and sexual violence and their families, so they can begin to assess options and access the resources that will allow them to regain control of their lives. As a last resort, domestic and sexual violence survivors/victims use our residential service as a resource when safety and confidentiality are paramount. Turning Point's shelter is a secured, family-friendly, 100% handicap assessable building with 52 beds and 13 bedrooms. On average,

Turning Point's Shelter provides a safe haven for over 500 women and children annually. The Shelter Program has assisted 145 women and 141 children in 2019-2020. The shelter is a safe environment in which survivors have access directly to case management and counseling services. Advocates are available to survivors and their families 24/7 for support and personal needs. While residing at the shelter, survivors have the opportunity to develop goals and make plans to stabilize their lives. Survivors are also often linked to other community resources, and referrals are placed to ensure that the survivor's needs are being met. The Shelter's Children's Department provides programming for all children under the age of seventeen. There are a variety of children's groups, activities, holidays and birthday celebrations, and trips throughout the year to ensure continued engagement with normalized life milestones.

Inspite of the challenges survivors face, simple joys, especially for the children of shelter, are always a top priority for Turning Point and our generous donors.



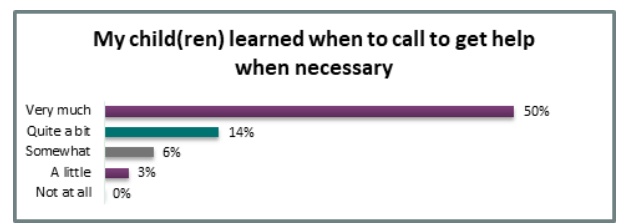
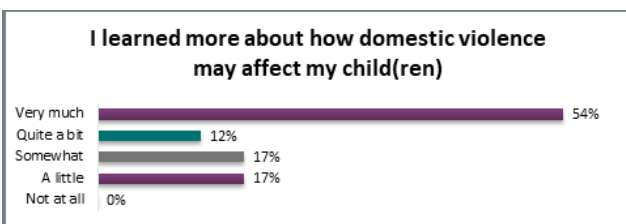
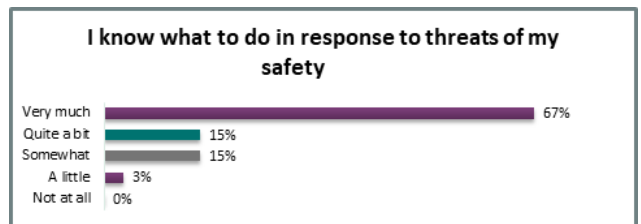
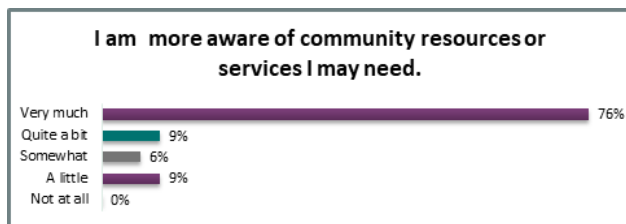
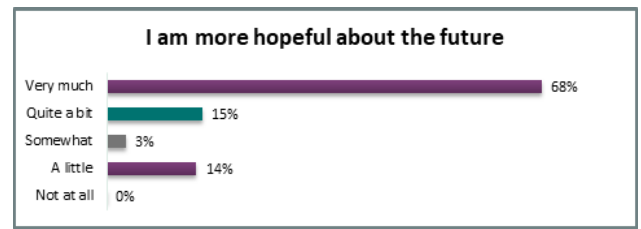
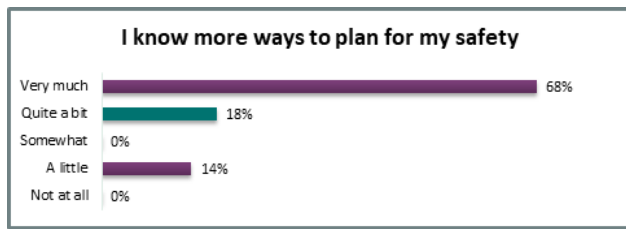
The Elizabeth K. Galeana Charitable Foundation donated a new basketball court at the Shelter making games and childhood fun special.



Paul and Debbie Boone donated a new bike rack for our children at the Shelter

EMERGENCY SHELTER: A SURVIVOR'S PERSPECTIVE

At exit shelter residents were asked to fill out an evaluation. The results of the evaluations were based on this criteria 1) advocate encouragement of survivor autonomy; 2) advocate supportiveness and respectfulness; and 3) advocate competence. Survivor were asked to report the extent to which their advocate engaged in empowering practices using a 4-point scale: 0 = Not at all; 1 = A little; 2 = Somewhat; 3 = Very much. These frequencies are presented below.



Shelter Survivors Own Words:

"Everyone is so understanding, welcoming, helpful, trustful, loving & caring. Every time I needed to talk they heard me & helped every possible way. I feel so, Nice friendly staff. Very helpful and caring."

"My experience was life changing & eye opening to the point my mind is made up to use everything in me to stay a survivor."

"This place is very safe. I felt very safe when I first arrived. They have helped with resources as well."

"Staff will do everything in their power to make sure you become self-sufficient."

COMMUNITY ADVOCACY PROGRAM (CAP)

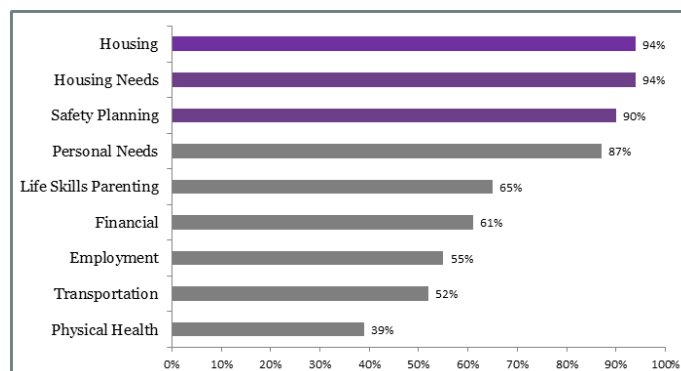
The Community Advocacy Program (CAP) is a highly involved service where survivors are partnered with an advocate, working together towards achieving the survivors' self-defined goals during a 12-week intervention. The advocates in this program are interns and Turning Point staff members who receive a comprehensive 52-hour Turning Point training, community experience, and weekly supervision to assist survivors better.

CAP advocates meet with survivors impacted by domestic/sexual violence in their own homes to discuss their hopes, needs, and safety, working side by side with survivors to obtain the resources they need to reach those goals. The CAP program advocates are all fully committed to Turning Point's empowerment mission.

During the 2019-2020 Fiscal year, seven intern advocates, one staff advocate, and the CAP Director served a total of 46 adults survivors. Out of the 46 survivors, 25 survivors had children, totaling 80 children, all of whom had previously stayed in Turning Point's shelter.

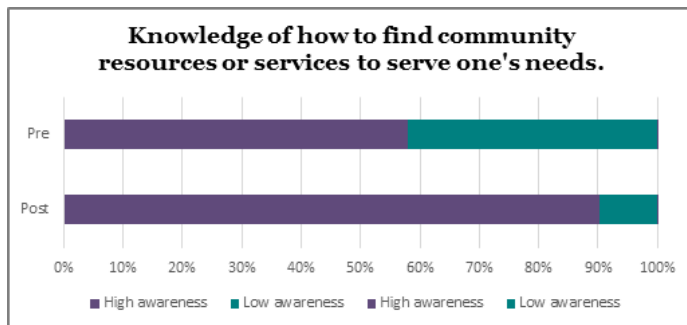


CAP survivors worked with their advocates on a wide range of needs during their time together. As shown in the graph below, housing, financial assistance, and personal needs were the three most common needs worked on followed by transportation and employment. More details about the top three areas of need are provided in the chart below.



COMMUNITY ADVOCACY PROGRAM (CAP)

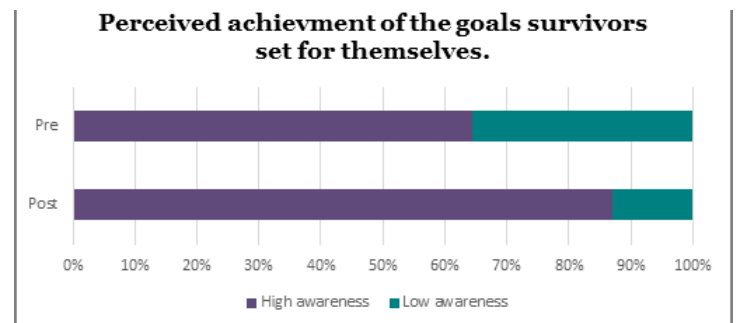
How are survivors empowered?



42% of the total number of survivors who participated in the CAP program transitioned from a low to a high awareness of community resources or services following participation in the CAP program. Close to 91% of survivors indicating a high awareness of community resources at the end of the program

Survivors were asked to identify if they felt they are achieving the goals they set for themselves. Over half of the survivors, 65% felt this was a true statement they were reaching their own goals at the beginning of the program. At the end of the program nearly all, 87% of the survivors felt were successful in achieving their goals. This statement may indicate that advocates working alongside a survivor can break down steps in order to achieve their specific goals.

An increase in score may mean a CAP advocate working one on one with the survivor and the family to prioritize what goals to get accomplished in a timely manner.



Benefits of CAP in Survivors' Own Words

"GAVE STRENGTH TO FACE MY SITUATION AND WAS ABLE TO DO IT BECAUSE OF MY ADVOCATE. SHE WAS THERE FOR ME. I FELT SAFER."

"I AM GRATEFUL FOR THE EXPERIENCE TO WORK WITH HER. MY KIDDOS LOVED HER, THEY ALWAYS LOOKED FORWARD TO SEEING HER. THIS IS THE MOST HELPFUL RESOURCE I EVER WORKED WITH!"

"IT WAS A VERY LAID-BACK PROGRAM. I DON'T THINK I WOULD BE ALIVE IF NOT FOR HER. I BENEFITED IN EVERY WAY, MENTALLY, PHYSICALLY, EMOTIONALLY."

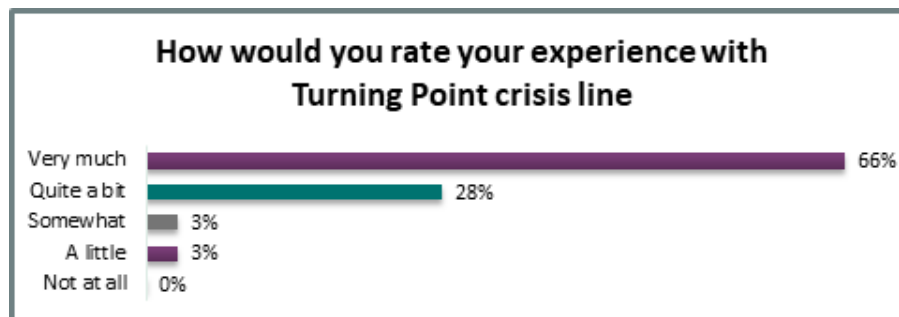
24-HR CRISIS HOTLINE

There's always someone ready to listen.



Needed more than ever, the Crisis line remained open and supported survivors during the pandemic, 24 hours a day, 7 days per week. The crisis line provides options, support, and resources to callers, including those who are non-English speaking or hearing impaired. Our 24-hour hotline staff is trained in advocacy and crisis intervention. All of Turning Point's services are also available for sexual assault survivors/victims and their significant others. Turning Point's 24-hour hotline receives an average over 10,000 calls annually from individuals seeking some type of support, resources, counseling, crisis intervention, and/or access to our temporary emergency shelter. Our crisis line advocates specialize in trauma informed care and are proficient in assessment and placing referrals to local community partners. Our goal is to ensure that callers are receiving the proper support and resources they are seeking.

What do survivors think?



PERSONAL PROTECTIVE ORDER (PPO) & LEGAL ADVOCACY

Turning Point staff assist the community with Personal Protection Order (PPO) forms, motions, and e-filing and also have Legal Advocates available to support survivors through the legal process.

- The Personal Protection Order Office and Legal Advocacy Program are located in the 16th Circuit Court (40 North Main, Mount Clemens). Due to the pandemic, they are currently offering services via phone, by calling the office and leaving a message.
- You do not need a police report to file a Personal Protective Order (PPO).
- PPO's are person to person (you cannot file against a group or unnamed individual), and are public record. During the 2019-2020 Fiscal year, 920 PPO's were filed via the PPO office in support of survivors.
- Legal advocates are not attorneys but are well versed in the legal system and victim's rights, and provide support by appointment only. Legal advocates provided support to 518 survivors during the 2019-2020 Fiscal year.
- Going to court can be an overwhelming and stressful time for survivors; we can provide survivors with advocacy throughout the legal process, as well as accompany survivors in court.

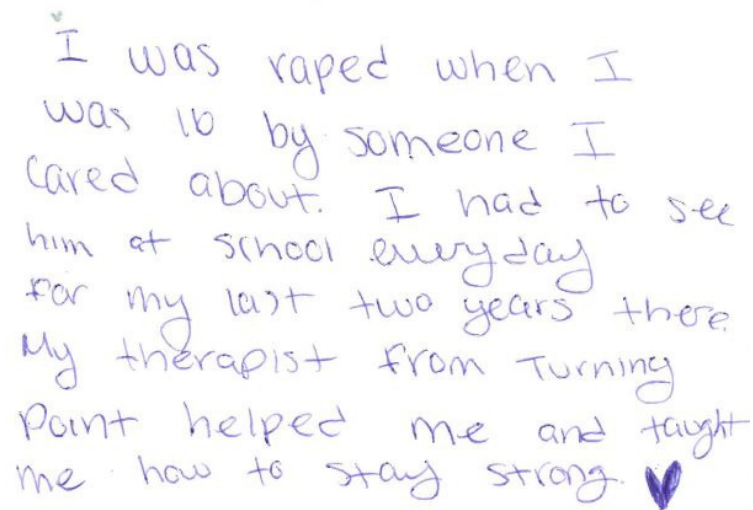
Overcoming the pandemic's challenges

On 3/15/2020 PPO Office suspended face to face assistance and began providing assistance over the phone. This decision was made in an effort to limit exposure to staff and clients. Due to the small office, the large numbers of children and adults in the office, and the requirement of staff to share computers with the public, the decision to close was made. Over that week other offices in the court house also suspended face to face assistance. PPOs in Macomb County are e-filed so we were able to assist all clients who needed help without interruption. For some we were able to email forms and instructions for them to complete on their own. For others who were unable to access a computer or who did not feel comfortable filing over the phone TP staff assisted in the completion of forms, creation of MI File Account and e-filing. TP staff kept in communication with clients over the phone and via email. TP Staff were in frequent communication with county clerks over the phone and via email in order to fully assist clients with hearing dates and any other issues that arose with e-filing. -Legal Advocacy Team

Whatever it takes...

COUNSELING SERVICES

Support Services staff delivered 6,243 hours of services for survivors. These hours of service include crisis intervention, advocacy, research and referrals as well as trauma informed therapeutic practices delivered in a variety of ways for a time of 30 minute- to two-hour sessions. Empowerment practices, and strengths-based approaches are used to support and validate the survivor. The highly trained and educated staff have implemented and delivered trauma informed services to help provide a therapeutic atmosphere conducive to the healing journey of the survivor; supporting, encouraging and believing those served.



I was raped when I was 16 by someone I cared about. I had to see him at school everyday for my last two years there. My therapist from Turning Point helped me and taught me how to stay strong. ♥

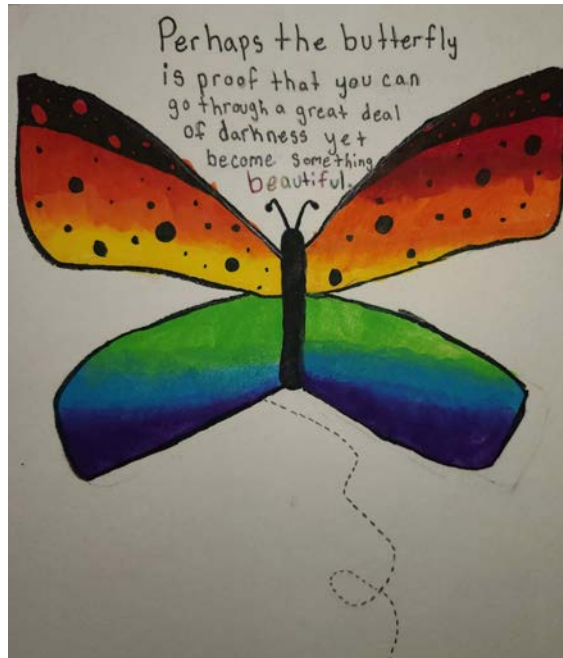
Although the beginning of the year was more of a traditional setting, the year proved to change quickly.

Facing a pandemic, the mandates from the governor began to define what would be considered safe practices. Support services specialists and staff provided seamless therapeutic trauma support for survivors, via phone, zoom and other video platforms, as well as email and crisis intervention calls. Staff did not hesitate to provide alternate services and to continue to support survivors without a break in service delivery. This all happened while staff were in their own homes with limited resources. Many staff are raising families and although it was difficult, managed to dedicate themselves to the needs of the survivors, providing therapeutic support, empathy, validation and compassion all the while facing the pandemic as well. The resiliency of the staff is a testament to the survivors with which they work. Staff readily made changes to ensure survivors knew they were supported and could continue to benefit from the services the agency provided free of charge. The efforts of the staff are driven by the mission of the agency to support survivors and have proven the staff's commitment and ultimate dedication to helping survivors.

COUNSELING SERVICES

What counseling means to our Survivors....

"During the pandemic, my therapist maintained our appointments and even worked with me during a crisis. She never faltered and was great at helping me feel supported and accepted. Even in the panic of the pandemic, I could always rely on her support and showing up to appointments."



"The support I get from Turning Point is like no other. It is free of judgement and blame. It is someone believing you, and sometimes for the first time ever"

"The work you do not only impacts me, it impacts those in my life. I have better relationships with my loved ones and I am grateful for it!"

"Although I had nothing when I came to Turning Point, I mean nothing, my counselor helped me see I was worth something. My life had value and this changed my life forever."

"Therapy is hard, impossible at times. But I did not know my own strength until I began my healing journey in partnership with my counselor. For the first time in my life, I did not feel alone."

FORENSIC NURSING & ADVOCACY PROGRAM



Turning Point's Forensic Nursing and Advocacy program is available 24 hours a day, 7 days a week to provide comprehensive medical forensic examinations to adults and children who have experienced sexual assault, domestic violence or strangulation.

How does the program support survivors?

- Specially trained nurses and advocates meet the immediate physical and emotional needs of sexual assault survivors and provide crisis intervention.
- We service Macomb and St. Clair county at confidential sites where loved ones are welcomed to accompany the survivor and also receive support.
- Survivors can speak with a nurse without completing an exam, or may choose to complete only parts of the exam.
- Advocates are available to speak with survivors confidentially, offering support throughout the process and providing survivors with information on Sexual Assault, Domestic Violence and Strangulation.
- Evidence collection is most effective within 120 hours (5 days) of an assault, however, if someone has questions, they should contact our 24-Hour Hotline to be connected with a nurse.

An award-winning program with award-winning people



"This is an extreme honor and I am very humbled to have received this award for my work towards improving care for patients who are affected by violence. It is my hope that this shines light on the need for continued education and awareness for meeting the needs and improving outcomes for this patient population."

Christina Boyland, Turning Point Forensic Nurse & 2020 Nightingale Award Recipient

FORENSIC NURSING & ADVOCACY PROGRAM

Despite the pandemic, our Forensic Nursing and Advocacy team continued providing 24/7 services and support to survivors who experienced sexual and intimate partner violence. Without disruption to care, our team continued to dispatch to local hospitals or provided exams at private and confidential sites in both Macomb and St. Clair Counties. During the 2019-2020 Fiscal year our Forensic Nursing team conducted a total of 276 exams, of the total, 102 were under the age of 18.



Our Forensic Nursing and Advocacy Team

What our Forensic Nursing and Advocacy program means to our Survivors....

"I didn't know. More people need to know about this. No one taught me this before you. I'm sorry, I didn't know. (Turned to child and apologized)" – Response from father following discussion on how the brain and body responds to trauma.

"Thank you. I haven't felt this good and this pretty in a long time." – Survivor after showering and using personal care items following exam.

PREVENTION EDUCATION

Empowering with Knowledge

Turning Point's Prevention Education Program aims to educate youth and the community to reduce the prevalence of domestic and sexual violence.



2019-2020 Macomb County School Districts

Anchor Bay

Armada

Center Line

Chippewa Valley

Clintondale

Eastpointe

Fitzgerald

Fraser

Lake Shore

Lakeview

L'Anse Creuse

MISD

Mount Clemens

New Haven

Richmond

Romeo

Roseville

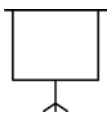
South Lake

Utica

Van Dyke

Warren Consolidated

Warren Woods



326 PRESENTATIONS



5,636 PARTICIPANTS



14 OUT OF 22 SCHOOL DISTRICTS

PURPLE FONT INDICATES SCHOOLS THAT HOSTED TURNING POINT'S PREVENTION EDUCATION PROGRAM IN 2019-2020

PREVENTION EDUCATION

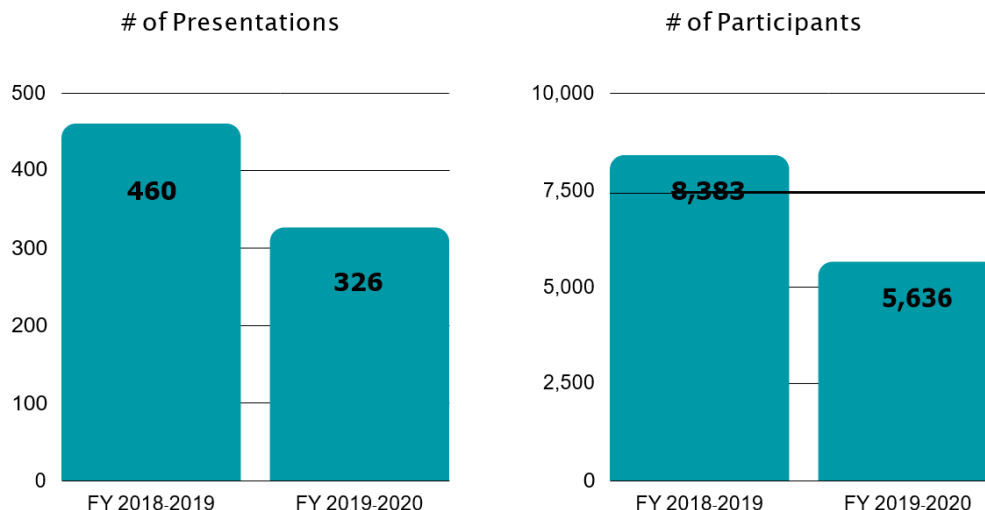
Building new connections

This fiscal year we made new school connections. We presented in four new schools including Warren Woods Tower, Enterprise High School, De La Salle, and Roseville High School. We were also scheduled to present at Clintondale High School and Mount Clemens High School, however, those presentations were cancelled due to the COVID-19 pandemic. The Prevention Education team continues to foster these relationships, with plans to present to their students in the coming school years.

Adjusting to the COVID-19 pandemic

In March 2020 when the COVID-19 pandemic began impacting Macomb County, schools transitioned to remote learning for youth. The Prevention Education Team attended webinars and met with the Michigan Coalition to End Domestic and Sexual Violence to determine it would not be in the best interest of youth to continue presenting on such sensitive topics virtually. The Prevention Education Program presents on dating violence, sexual assault, and gender socialization. All of these topics pose potential safety risks to youth if an offender were to overhear the presentation content. While we value providing education to empower youth, safety is always a top priority.

Turning Point pivoted from presenting to youth to presenting virtually to adults in the community. Due to the pandemic and the shift in programming you will notice a significant decrease in the number of presentations and participants. Turning Point continues to build relationships with our schools and looks forward to safely returning to presenting to youth in the upcoming years.



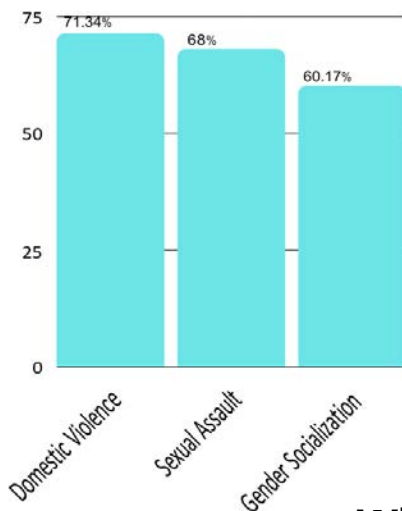
PREVENTION EDUCATION

STUDENTS SHOW OVERALL INCREASE

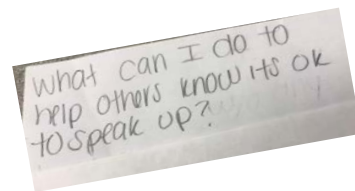
Youth participants were administered a pre and post test to evaluate their knowledge. Across all three trainings, of those students who completed both a Pre- and a Post-test 66.5% of students saw an increase in their overall scores.



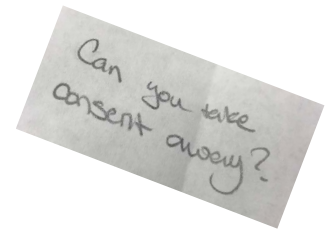
Pretest reflects the knowledge youth had on the topic prior to the presentation while, the posttest reflects the knowledge after attending a prevention education presentation.



Students showed an increase in all programs overall. Each individual program increase from pre to post-test is illustrated.



What can I do to help others know its ok to speak up?



Can you take consent away?

What do students think about the program?

- 90.9% of students said that the videos and activities made the presentation more interactive.
- 94.6% of students said that they knew more about the topic (Domestic Violence, Sexual Assault, Gender Socialization) after the presentation.
- 95.8% of students said that the presentations were organized and easy to follow.
- 69.9% of students said that the handouts and aids were useful to them.

What do teachers think about the program?

- This presentation was so powerful for our students and important information for them to learn and know!
- The students were very Impressed and told friends about it.
- The many services your agency provides are the greatest asset to our community!!
- The students were engaged and learned a lot of valuable information. Hearing the story of survivor had a great impact on them as well. My hope is they will share this information with their friends and siblings and continue to have dialogue on domestic and sexual assault.

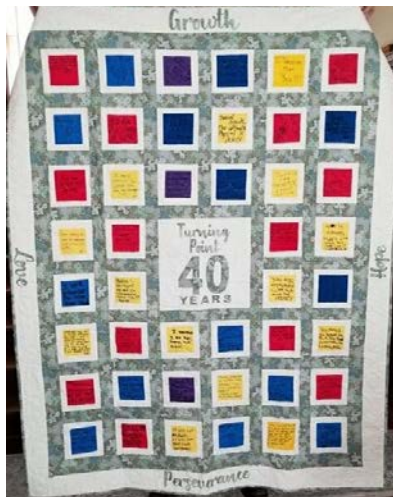
OUR DONORS

Where would we be without them....

Each day of 2020 we were continually reminded of the generosity of our donors, community partners, and corporate sponsors, each surrounding us with their support and generosity of spirit. Some shared their time and talent, some bought and donated items for survivors in shelter, while others chose to support with monetary donations. Each donor plays a very special role in changing the lives of our survivors and we are grateful. We know that because of them, we are truly stronger together.



Employees coming together,
The Women of AT&T.



Thank you Loose Threads of Romeo, for creating
the 2020 sexual assault survivor quilt!



Project Beautiful - Inside and Out!!



Our friends at Vera Bradley



GM Cares Team
Volunteering at Second Hand Rose



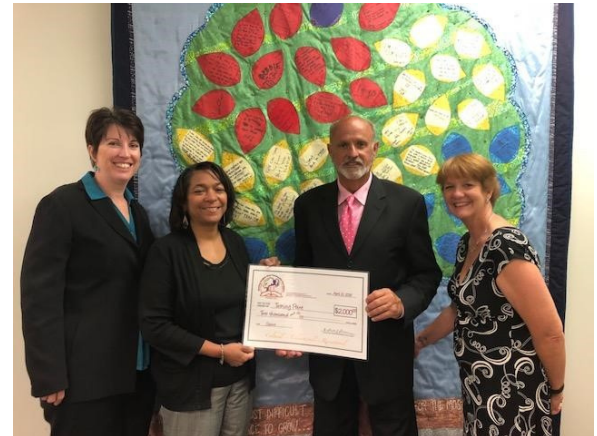
Honoring our donors at the Shelter



The Women of FCA helping our children get
ready for school.

OUR DONORS

Their generosity is life changing...



...and we are grateful.

EVENTS

Every year we look forward to hosting our key Turning Point events with community partners and participants, increasing awareness of our mission, engaging the community, and raising funding for survivor programs. Despite the challenges of the COVID 19 pandemic, we were able to persevere with both in-person and virtual events to ensure the safety of all involved.

40th Anniversary Cocktail Party

During its 40 years Turning Point has served over 100,000 survivors of domestic and sexual violence, a legacy to be celebrated!



EVENTS

The Vagina Monologues

On February 13th, Turning Point staff and volunteers took to the stage at the Emerald Theatre to dazzle a lively crowd of participants on their version of Broadway's The Vagina Monologues.



4th Annual Survivors Golf Outing

On Friday, August 7th, 144 golfers, community partners, and sponsors gathered at Cracklewood Golf Club to support survivors for the fourth year in a row.



Stepping Out With the Stars

In support of the health and safety of our supporters, Stepping Out with the Stars was transformed into a Virtual Event and Online-Auction. The event's many years of success would not be possible without our generous sponsors, and partner Arthur Murray.



13th Annual Tara's Walk

Walkers gathered virtually to support the legacy of Tara Grant and to show their support of survivors, while raising awareness of Domestic Violence.



13th Annual Tara's Walk



KNOW MORE. DO MORE.

Virtual 5K October 4-10, 2020

Featuring a week of online activities to raise awareness about Domestic Violence. For more information visit our website turningpointmaomb.org

SECOND HAND ROSE

Serving the community and our survivors.

Second Hand Rose plays several key roles for both our community and survivors. The store provides affordable, gently used and new items to local shoppers. Profits from the store support Turning Point's mission and survivor services. The store is also a resource for survivors who are rebuilding their lives, and may need household or personal items. Survivors are able to shop free of charge for items. Many survivors escape their situations with only the clothing on their back. Second Hand Rose is there to help provide personal goods, clothing and household items as needed.



158 S Main St, Mt Clemens, MI 48043

On average, Second Hand Rose provides in excess of \$25,000 worth of goods to survivors of domestic violence and sexual assault working to rebuild their lives free of violence each year.

FINANCIALS

Statement of Activities

For the years ended September 30, 2020

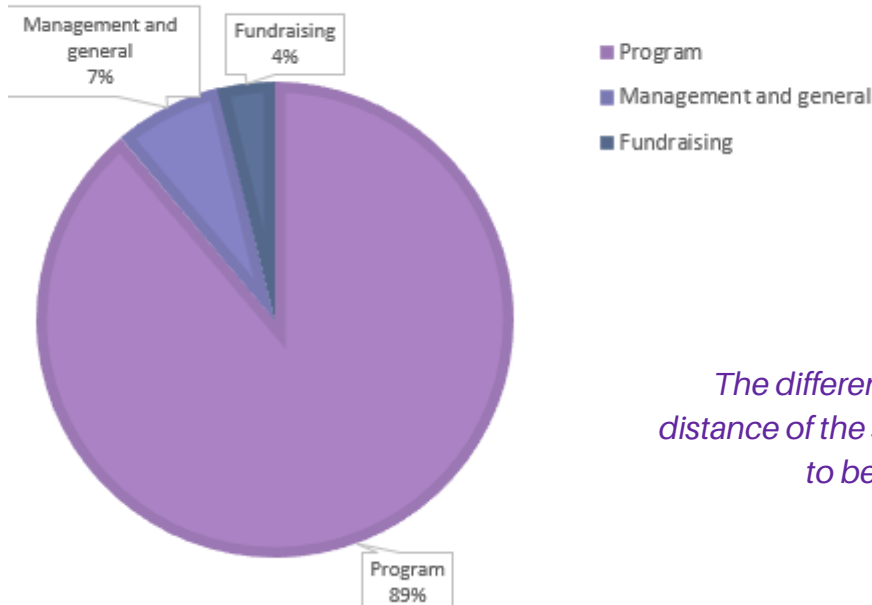
	Unrestricted	Temporarily Restricted	2020 Total
Retail sales-Second Hand Rose	\$ 197,204	-	\$ 197,204
In-kind contributions	151,468	-	151,468
Less cost of goods sold	(163,357)		(163,357)
Net revenue-Second Hand Rose	<u>185,315</u>		<u>185,315</u>
Contributions	911,570	-	911,570
Special events (net of expenses of \$15,024 and \$37,657 for 2020 and 2019, respectively)	66,769	-	66,769
United Way grants	20,000	50,000	70,000
Governmental agency and other grants	2,761,157	-	2,761,157
Interest income	943		943
Loss on disposal of property and equipment	(683)		(683)
Total support and revenue before releases	3,945,071	50,000	3,995,071
Net assets released from restrictions	45,000	(45,000)	-
Total support and revenue	<u>3,990,071</u>	<u>5,000</u>	<u>3,995,071</u>
Expenses			
Program	3,354,671	-	3,354,671
Management and general	278,209	-	278,209
Fundraising	143,929		143,929
Total expenses	<u>3,776,809</u>		<u>3,776,809</u>
Change in net assets	213,262	5,000	218,262
Net Assets-Beginning of Year	<u>3,690,241</u>	<u>45,000</u>	<u>3,735,241</u>
Net Assets-End of Year	<u>\$3,903,503</u>	<u>\$50,000</u>	<u>\$3,953,503</u>

Statement of Financial Position

As of September 30, 2020

	2020
Assets	
Current Assets	
Cash and cash equivalents	\$1,368,282
Grants receivable	335,788
Service fees receivable	50,244
Prepaid expenses	51,330
Contributed inventory	<u>32,803</u>
Total current assets	1,838,447
Property and Equipment, Net	<u>2,937,373</u>
Total assets	<u>\$4,775,820</u>
Liabilities and Net Assets	
Current Liabilities	
Current maturities of long-term debt	\$19,599
Accounts payable	58,331
Accrued liabilities	221,878
Advances from the State of Michigan Refundable advance	-
Total current liabilities	<u>500,000</u>
Long-Term Liabilities	
Long-term debt, net of current maturities	<u>22,509</u>
Total liabilities	<u>822,317</u>
Net Assets	
Net assets without donor restrictions	3,903,503
Net assets with donor restrictions	<u>50,000</u>
Total net assets	<u>3,953,503</u>
Total liabilities and net assets	<u>\$4,775,820</u>

2020 EXPENSE SUMMARY



The difference between charity and philanthropy is the distance of the soul... To be philanthropic is to give something, to be charitable is to give one's own heart.

Dr. Maya Angelou

40 YEARS OF GRATITUDE

It was a critical mission that began forty years ago with the ultimate goal of creating a future free from domestic and sexual violence. It has been our privilege to serve the community, our partners, and ultimately our survivors on this journey. We are grateful for the past leadership and our current leadership. We look forward to the next forty years and to the day when we are free of violence.

Turning Point Board of Directors

Ilene Bischer

Chair

Leslie Hill

Vice Chair-External Operations

Paul Zaffarano

Vice Chair-Internal Operations

Linda Cassidy

Secretary

Cindy Bala-Brusilow

Sue Blanchard

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Elizabeth Darga

Ruth Davis

Erik Egerer

Teresa Fiehn

Christine Fornal

Charley George Jackson, Jr.

Keith Lesperance

Stephanie Marianos

William Potthoff

Leslie Sheidler

Lyndsay Ott

Turning Point Leadership Team

Sharman Davenport

Chief Executive Officer

Terry Forkin

Chief Operations Officer

Julia Bingham

Chief Financial Officer

Anne Bicego

Chief Program Officer - DV

Karan Bates-Gasior

Chief Development Officer

"Justice demands ...

... the truth be told

*... to whatever extent possible the harm be repaired and
... the conditions that produced the injustice be changed."*

Archbishop Desmond Tutu